

Automotive Aerosol Field Testing Interview

CONSUMER TEST PAUL DETHLOFF

Date	User	Owner / Manager	Interviewer	Product I.D.
2/1/24	PAUL DETHLOFF	N/A	JOHN ZIMARZ	CLUNK ENGINE DEGREASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A
Did it have too much foam	N/A / NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/29	BALIT PALEZ	N/A	John ZAVOGL	ACT SCRUBBER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, BRASS
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

Liked the SCRUBBER BEST OUT OF FOUR TESTED THIS DAY
(K4ZEN: ACROSS DEGREASER II, K4ZEN DEGREASER, E-GONN FANN ENGINE BATTLE,
GOOD FOAM, GOOD DELIVERY PRESSURE - E-INTERNAL, CLEANER WELL
- AND NOT LEAVE A RESIDUE

Manager Comments

WOULD LIKE MORE PRODUCT IN THE CAN, (BETTER TEST CAN)

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/29	Brian Buz	N/A	John Zawadzki	R4264 KROCK CLEANER DEGREASER

Type of Cleaning Performed

(Circle One Only)

General Purpose Degreasing	Brake Cleaning	<input checked="" type="radio"/> Engine Degreasing	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, TOO MUCH PRESSURE SPLATTERED
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES LEFT WHITE RESIDUE ON PLASTICS
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES, RESIDUE ON PLASTICS
Did it have too much foam	NO, VERY LONG FOAM, PREFER MORE FOAM
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO, CLEANED WELL, DIDN'T LIKE SUCKING DELIVERY
Would you buy the test product	NO
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES,

User Comments

*DIDN'T LIKE DELIVERY, TOO MUCH PRESSURE, WOULD PREFER SOFTER
 FOAM, ITS EASIER TO SEE WHITE AREAS WHEN COVER WHEN YOU HAVE
 MORE FOAM, DIDN'T LIKE SMELL, I LEFT WHITE RESIDUE
 ON PLASTIC, WHITE RESIDUE IN CRACKS ETC AND IT CLEANED WELL,*

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product ID.
3/1/19	Brian Balz	N/A	John Zambelli	154200 AEROSOL DEGREASER II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, TOO MUCH PRESSURE.
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, LEFT WHITE RESIDUE ON BATTERY.
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES, LEFT WHITE RESIDUE, OR DIRT ON BATTERY CASTING.
Did it have too much foam	NO, VERY LITTLE FOAM, WOULD PREFER MORE FOAM
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO, CLEANED WELL, BUT LITTLE FOAM, HIGH PRESSURE & SQUEAL
Would you buy the test product	NO
Would you buy the test product for home or personal use	YES N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES.

User Comments

DELIVERY PRESSURE TOO HIGH, DID NOT HAVE ENOUGH FOAM, DID NOT LIKE THE SQUEAL. PRODUCT DID CLEAN WELL, BUT IT LEFT A WHITE RESIDUE OR DIRT ON THE BATTERY CASTING. BROTHER THOUGHT A RUBBER REMOVING ADDITIVE WOULD WORK WELL FOR THE CLEANER.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
3/11/04	FRANK BALZ	N/A	Jim Zywnier	KYRON ENG. DEGREASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	N/A, (User)
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES, (cleaner)
Would you buy the test product	NO
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

WON'T BUY BECAUSE OF PRICE, SEEM (CLEANER) OK
(BUT CLEANER WAS 1341)

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/11/14	BRET BALZ	N/A	JOE ZAWADZKA	TEST E-7768

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO TO MUCH PRESSURE
Did you like the delivery pattern	YES
Did it dry sufficiently	NO,
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

WERENT IMPRESSED OVERALL HAVE USED BETTER PRODUCTS

Manager Comments

Automotive Aerosol Field Testing Interview

Consumer TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/11/04	BBest BALZ	N/A	Don Zivaville	MTR-CHEM

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	NO,
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO, LOSTEN GIVES SMELL
Did it leave an unacceptable residue	N/A, RE-USED
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

LIKED THAT CAN COULD BE TIPPED - & - PRODUCT CONTAINED TO BE DELIVERED FROM THE CAN.

Manager Comments

Automotive Aerosol Field Testing Interview

Consumer TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
5/14/04	BRETT BALZ	N/A	Jim Zwartz	STRAPE GARDEN

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, WHITE RESIDUE ON HOSES
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A, RESIDUE
Did it have too much foam	N/A
Cleaning versus current product, (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES.

User Comments

CLEANED GREASE - E-COL, BUT DELIVERY RATES NOT GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

Consumer TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/1/00	BRETT BALZ	N/A	Jim ZIMMER	STANLEY GREEN

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	<u>Engine Degreasing</u>	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, WHITE RESIDUE ON HOSES
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	N/A, REASE.
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

CLEANED GREASE - 2 - CIL, BUT DELIVERY WAS NOT GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/29	BRETT BALZ	N/A	JOE ZWARTZ	GENK FRANK ENGINE BRATE SCOUR BEST OF FOUR TESTED THIS DAY

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, REMOVED
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	YES

User Comments

LIKED GENK FRANK ENGINE BRATE SCOUR BEST OF FOUR TESTED THIS DAY.
 (KRYZOL'S AEROSOL DEGREASER TH. AEROSOL CLEANER-E-ACT SCRUBTOL.
 GOOD FOAM, DELIVERY & E-CLEANING, BUT NOT LEAVE RESIDUE.

Manager Comments

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product I.D.
3/3/01	Gilbert Price	N/A	Tom Zaman	W/2201 Aerosol Cleaner

Type of Cleaning Performed (Circle One Only)

General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	YES, SAVED PLASTICS WHITE STUFF
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	N/A
Did it have too much foam	N/A
Compared versus current product. (terrible, almost as good, as good, better)	SAVED PLASTICS
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (less expensive, if more expensive)	N/A
Would you clean adequately if you had the test product	N/A

User Comments

DIDN'T CLEAN AS WELL AS EXPECTED - LEFT STAINING
ON PLASTICS - RUBBER

Manager Comments

CONSUMER FIELD TESTING INTERVIEW

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product ID.
7/2/99	Steve Poole	N/A	Don Zupac	14425 Case # 11

Type of Cleaning Performed (Circle One Only)

General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	N/A
Leaving versus current product (terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (if less expensive, if more expensive)	N/A
Would you clean adequately if you had only the test product	N/A

User Comments

WAS DISAPPOINTED TO FAST DOESN'T GIVE A CHANCE TO STAY AND PENETRATE. THOUGH IT SHOULD CLEAN BETTER, HAD UNPLEASANT SMELL.

Manager Comments

CONSUMER TEST

Date	User	Owner / Manager	Interviewer	Product ID.
4/6/81	Steve Ponce		Tom Zamora	KYCEP Engine Degreaser

Type of Cleaning Performed (Circle One Only)

General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates metals, plastics, painted surfaces, etc)	YES, LEFT SPOTS ALMOST LIKE WATER SPOTS
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	N/A RINSED YES, LEFT A LITTLE
Did it have too much foam	N/A
Compared versus current product, adequate, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	N/A
Would you switch to the test product (less expensive, if more expensive)	N/A
Would you clean adequately if you had the test product	N/A

User Comments

CLEANER OK, DID NOT LIKE SPOTTING OF PARTS - LEFT
+ FELT THAT WIPES OFF, DID NOT LIKE THE
SMELL

Manager Comments

CONSUMER TESTING INTERVIEW

Date	User	Owner / Manager	Interviewer	Product ID.
3/3/04	Steve Pease	N/A	Jon Zavarec	Asst L-7708 1040106

Type of Cleaning Performed (Circle One Only)

General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
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Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
N/A	N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	N/A
Did it adversely effect substrates metals, plastics, painted surfaces, etc)	YES, STAINED ANTI-LOCK SURFACE - 2 Black Plastic
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NA, REUSED
Did it have too much foam	N/A
Cleaning versus current product (terrible, almost as good, as good, better)	N/A
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	N/A
Did you like the product	YES FOR CLEANING, NO FOR STAINING
Would you buy the test product	NO, STAINING
Would you buy the test product for home or personal use	N/A
Would you buy your current product for home or personal use	N/A
Would you switch to the test product if less expensive, if more expensive)	N/A
Could you clean adequately if you had only the test product	N/A

User Comments

Manager Comments